

ONNTRACK[®]



USER MANUAL

Congratulations on your purchase of the Onntrack Portable PRO+. This manual will guide you through the step-by-step process of setting up the tracker and using it with the app



Nederlandse
handleiding
nodig?



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Bedienungsanleitung
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About the tracker

The Onntrack® systems are fully ready for use; however, you need to charge the tracker (+4 hours). After charging, you can turn on the tracker by pressing and holding the POWER button located next to the charging port.

Note: During charging, the battery percentage is updated only sporadically or sometimes not at all in the app. We therefore recommend fully charging the tracker for a few hours, and when put into use, the battery status will only be updated again.

The LED indicator will start blinking, indicating that the tracker is searching for a signal. Place the tracker near a window or outside to ensure a good signal reception. The lights will turn off after a few minutes. This is normal and done to conserve battery power.

Tip: This tracker is designed for vehicles and therefore works best in a vehicle. We therefore do not recommend trying out the tracker by going for a walk, for example, but simply place the tracker in the vehicle it will be used for.

Taking the tracker into use

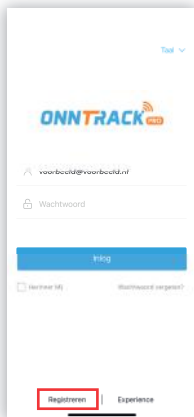
Step 1: Download the app: Ontrack PRO



Grant permission to the app for location access and sending push notifications during installation.

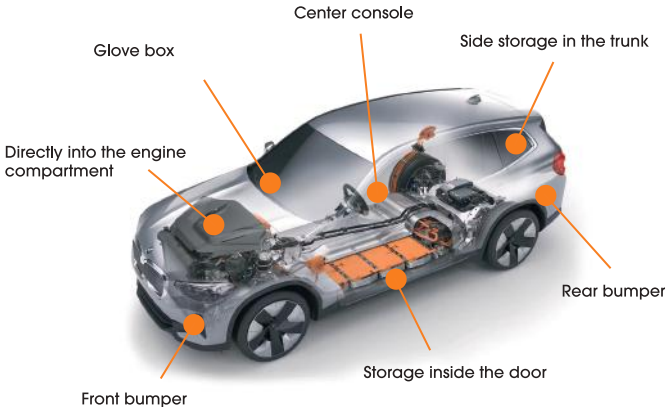
Step 2:

Open the app and create an account by pressing the **'Register'** button.



Enter your email address and press the blue arrow in the field below. You will receive a code via email, which you can enter. Once you have also chosen a password, your tracker will be successfully registered!

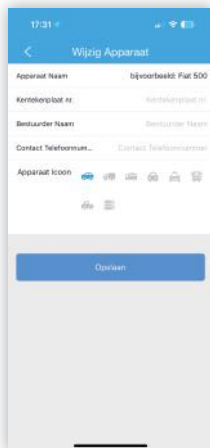
Placement of the tracker



- Preferably place the tracker at 1 of the locations as shown in the picture above.
- Will the tracker be used for a motorcycle, boat or other machine? used? Look for a place where the tracker can be dark and moisture-free.
- It is possible to place the tracker on the outside of a vehicle. **This is always at your own risk! We recommend to use a bag or balloon because of the risk of water damage. Ontrack is never liable for this!**

Step 3: To add a new tracker:

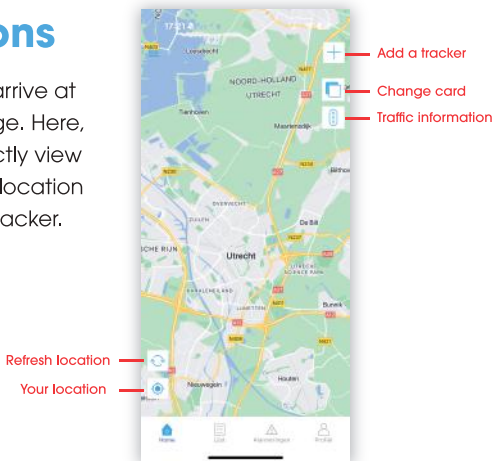
Once you are logged in, Tap on the + icon located in the top right corner.



You will now be asked to enter the IMEI number. You can find this number on the sticker of your GPS tracker. After entering the IMEI number, you can also input additional information about your tracker, such as a license plate number. This is optional.

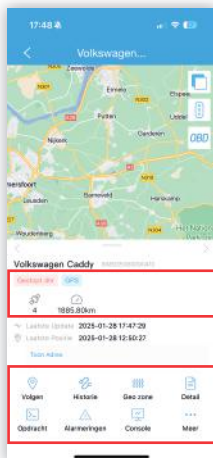
Functions

First, you will arrive at the homepage. Here, you can directly view the real-time location of your GPS tracker.



Tracking

If you see the tracker on the map, you can click on it. You can also find your tracker by clicking on the 'List' button at the bottom. Here, you will get an overview of your trackers. The screen you will see offers the following functionalities:



- Tracker status
- Number of satellites
- Locationdetermination per:
 - GPS, LBS of wifi
- Follow: The realtime tracking of your tracker
- History: To review the traveled route
- GEO Zone: Receive an alert upon entering or exiting a zone
- Detail: The data of a the tracker
- Assignment: Send a command to the tracker
- Alerts: Sent alerts
- Console: Console display

History

Review the traveled route. For example, press the 'Yesterday' button to view the route from the previous day

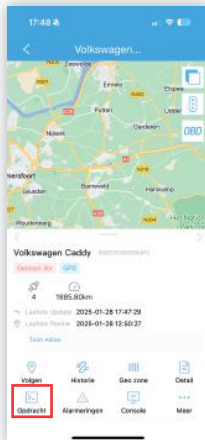


Add: You can view the driven route information for up to 60 days. After this, the information is automatically deleted. It is not possible to manually delete or change the information yourself.

Would you like to save the data for a longer period of time? Then go to the browser **platform: [platform: platform.onntrack.nl](https://platform.onntrack.nl)** and export the data in excel.

Assignment

When your device is online, you can use it to send a command to the device, such as activating a vibration alarm or increasing the upload speed. To ensure optimal performance of the tracker, we advise leaving the remaining functions as they are.



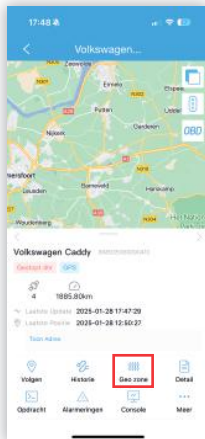
Important!

To ensure proper functioning of the tracker, we kindly request that you do not modify the working mode and upload settings!

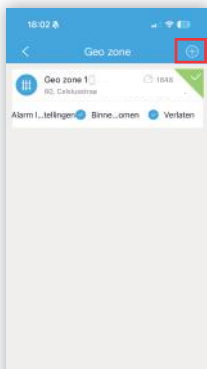
Geo-zone

With the Geo-zone function, you can easily set up a zone in the app. You will receive an alarm when the tracker enters or exits this zone.

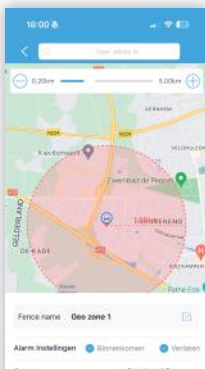
To enable a Geo-zone, follow the steps below:



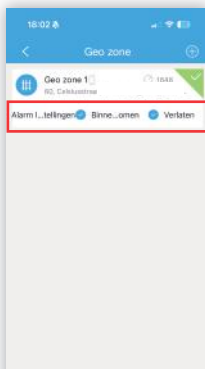
Push at the '+' icon



Determine the zone.



Choose when you want to receive an alarm



Tip: Through the 'profile' button at the bottom right of the homepage, you will access a more comprehensive Geo-zone menu. Here, you can also modify and delete the zones.

Are you not getting geo zone alarms? Then check the following: Go to "Profile," click on "GEO zone," and see if there is a device associated with the geo zone. If not, click "Add device."

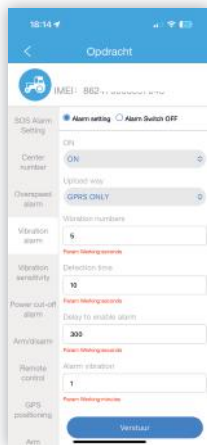
To set up a (motion) alarm.

In the ASSIGNMENT menu, you can set up a motion alarm, which will send an alert to your phone in case of any unwanted movement.

Press 'Vibration alarm' to enable or disable it. Afterward, press 'Send' to activate the alarm.

When you enable the alarm, it will only be triggered after the tracker registers the same location for a few minutes. It is not immediately active upon activation.

With the ARM/DISARM function, you can manually enable or disable the alarm yourself.

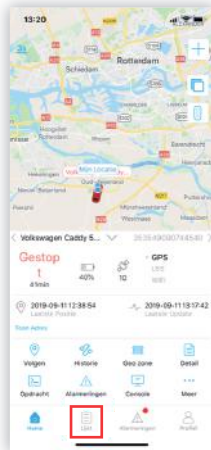


Important!

The motion alarm works when the vehicle is moved. You cannot test this by shaking the tracker, for example.

List

In this list, you will see all the trackers under your account and can make adjustments to them



Alerts

This function displays a list of all the alerts detected by the device.



Profile

- Geo-zone settings
- Send feedback to the platform administrator
- Log of the commands sent to your tracker.
- Set up your alerts
- Change settings of your app

Click on the avatar icon, to edit your personal information here.



*Using the tracker on the exterior of a vehicle is at your own risk. Onntrack is not liable for any loss of the tracker or damage due to water exposure in such cases.



Need help?

Be sure to check out our Frequently Asked Questions page, www.onntrack.nl/support here the answer to your question is often already listed!

Still need more help? The support of Onntrack can only be reached by e-mail. **We do this to keep the service affordable, but mainly because it is faster and more pleasant for you as a customer.**

Send an email to support@onntrack.nl Include the IMEI number of your tracker, and describe the complaint. During office hours, we aim to answer your question within 1-3 hours!

ONNTRACK 

SUPPORT